

Northumberland County Council

JOB DESCRIPTION

Post Title: NEAT Team Operative/Driver – Permanent or Seasonal.		Group/Department/Service: Local Services, Highways & Neighbourhood Services		Office Use	
Band: 3		Workplace: Site Based (Countywide).			JE ref: 1423 HRMS ref:
Responsible to: Senior NEAT Team Leader or NEAT Team Leader		Date: 1 November 2010	Manager level:		
Job Purpose: Contribute to the provision of an efficient and effective street cleansing, public convenience and grounds maintenance service.					
Resources	Staff	None			
	Finance	None			
	Physical	Shared responsibility for the careful use of expensive vehicles and allocated tools and equipment.			
	Clients	Duties have an indirect impact upon the health and safety of the community.			
Key Duties and responsibilities:					
Individually or as part of a team and under the general direction of senior colleagues:					
<ol style="list-style-type: none"> 1. Provide an efficient and effective street cleansing, public convenience and grounds-maintenance service to pre-determined standards and in accordance with predetermined schedules. 2. Liaise with service users and members of the public in a courteous and respectful manner. 3. Ensure the team completes work within the time, quality and specified service standards. 4. Input into risk assessments and method statements to ensure work is performed in a safe and responsible manner. 5. Ensure that machinery, equipment and tools that are used are operated in accordance with manufacturers guidelines and any faults are reported 6. Work collaboratively with team colleagues to ensure that work plans are achieved and quality standards are maintained. 7. Respond to and deal with simple problems referring more complex issues to immediate supervisor (NEAT Team Leader or Senior NEAT Team Leader). 8. Staff will be expected to work across the frontline services in a broad area. 					
The duties and responsibilities highlighted in this job description are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and extent of the post and the grade has been established on this basis.					
Work Arrangements					
Physical requirements:		Standing, sitting or walking long distances on a daily basis including extensive lifting, pulling and pushing. Need to remain alert for traffic and other potential hazards.			
Transport requirements:		Occasional need to attend training and development courses, meetings or other work sites within area.			
Working patterns:		Normal working week, Monday to Friday, with occasional evening, weekend and emergency call out work.			
Working conditions:		Working outdoors in all weathers and traffic conditions.			

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PERSON SPECIFICATION

Post Title: NEAT Team Operative/Driver	Group/Department/Service: Local Services, Highways & Neighbourhood Services	Ref: 1423
Essential	Desirable	Assess by
Qualifications and Knowledge		
Relevant knowledge of the range of tasks together with the operation of associated tools and equipment. An appreciation and interest in the need for the service. Knowledge of legislation and regulations relating to driving. Chapter 8 new works and street works act (T1 and T2). NPTC PA1 & 6	An awareness of Health & Safety legislation and its application in the workplace NVQ Level 2 in Horticulture or Environmental Operation. First aid certificate	
Experience		
A trained Grounds, Public Convenience and Street Cleansing Operative. Experience of carrying out vehicle checks Experience in CoSHH safety policies		
Skills and competencies		
Able to understand and follow straightforward spoken and written instructions. Able to keep basic work records. Strength, dexterity and co-ordination to deal with plant and operate equipment. Dexterity and coordination to use hand or power tools. Knowledge of PUWER regs. Excellent communication skills to enable dealings with the public, on a range of issues, on a daily basis.		
Physical, mental, emotional and environmental demands		
Able to cope with the regular high level of physical demand. Able to maintain general awareness for safe working conditions with some periods of concentration. Regular contact with service users and the public which results in limited emotional demands. Ability to work outdoors in all weather conditions.		
Motivation		
Reliable and keeps good time. Committed to the ethics of public service, quality and customer service. Appropriately follows instructions to achieve set tasks or objectives. Adapts to change by adopting a flexible and co-operative attitude. Supportive and adapts to team working. Demonstrates integrity and upholds values and principles.	A willingness to undertake job related training.	
Other		
A full driving licence - Category B.		