JOB DESCRIPTION

Post Title: Electrical Compliance Team Leader	Director/Service/Sec	Director/Service/Sector Repairs and Maintenance	
Grade: Band 8	Workplace:	Workplace:	
Responsible to: Housing Maintenance Manager	Date: April 2022	Manager Level:	HRMS ref:
Job Purpose: To manage a team of electricians and of repairs are undertaken in a timely manner in compliance trades and operate as the service Qualifying Supervisor improvement and addressing any concerns, providing co Act as an ambassador and positive member of the mana	e with the industry regulation . Monitoring the team and in oaching, training and staff ap	s and standards. The postholder will dividual performance and compliance opraisals for your area of responsibili	directly manage a team of electrical e and identifying opportunities for ty.
to deliver excellence and promoted the Council's values	and commitment to its stake		
to deliver excellence and promoted the Council's values Resources	s and commitment to its stake Staff Electricians and appre ance Budgetary responsibil attending budgetary p	entices. External Contractors	electrical teams performance including R&M circa £5-6m per annum.
to deliver excellence and promoted the Council's values Resources	s and commitment to its stake Staff Electricians and appre- ance Budgetary responsibil attending budgetary p Some responsibility for sical Will be required to wo	eholders entices. External Contractors ity for the financial monitoring of the rogress meetings Overall budget on or allocated service budgets up to £50	electrical teams performance including R&M circa £5-6m per annum.

Duties and key result areas:

- 1. Manage and motivate your team of direct employees and subcontractors by monitoring and identifying opportunities for improvement and addressing any concerns
- 2. Provide coaching and training to enhance the team as individuals and a group in the pursuit of operational excellence
- 3. Lead the service area to ensure that all statuatory electrical compliance obligations and requirements of the organisation are met, including co-ordinating periodic inspection and audits and managing any remedial actions arrising.
- 4. Be a key point of contact for all electrical related matters, providing technical advice to colleagues and reports in your service area
- 5. Manage an effective electrical delivery and compliance team to deliver a high quality customer focussed service that meets all regulatory and statutory duties with being a social landlord
- 6. Maintain an in depth and current knowledge of all relevant legislation and best practice relating to all areas of electrical compliance and safety, ensuring all necessary changes are made to policies and operating procedures as required, and ensuring that future regulation and legislation changes are considered and used to improve the Councils approach to electrical compliance
- 7. Develop and deliver an effective and robust quality assurance and control regimes which meets all statutory obligations put upon the Council
- 8. Ensure all mandatory company registrations and operatives accreditations requirements in relation to electrical work is kept up to date
- 9. Undertake the responsibilities of the Qualified Supervisor as specified by the NICEIC
- 10. Manage the team of electricians other trades and contractors through effective work planning to achieve maximum productivity and quality of the service
- 11. Work with the Councils I.T. team to maximise use of ICT facilities and new technology initiatives and lead on their implimentation and development
- 12. Deliver any training required by the Council through its commitment to develop its employees to assist in the delivery of high quality and high performing services to all stakeholders
- 13. Undertake staff appraisals of employees under your management and assist in their personal and professional development Including providing

supervsion, training advice and development to electical staff in dispersed geographical locations around the county.

- 14. Undertake any training as required for your personal and professional development that will support the Council in its endeavours to provide a consistantly high level of service to its users
- 15. Maintain your trade and management qualifications as agreed at staff meetings and appraisals
- 16. Manage your allocated budgetary responsibilities in support the service budget manager including contribute to the financial planning of the service that includes electrical compliance
- 17. Manage and monitor absences within the team including the maintenance and updating of the Councils electronic systems
- 18. Work with the internal and external supply chain to ensure that the electrical products used are of an high standard whilst providing best value for money
- 19. Monitor and arrange the maintenance and replacement of plant and vehicles assigned to your teams including the checking and inspection of the equipment and vehicles
- 20. Provide leadership and motivation to your team in line with the councils service standards and values
- 21. Support the provision of out of hours and emergency call out rotas in agreement with the Housing Maintenance Manager

The duties and responsibilities highlighted in this Job Description are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and extent of the post and the grade has been established on this basis.

Work Arrangements

Work/analysinondo		
Transport requirements:	Own vehicle essential travel to work sites and offices meetings or other venues throughout the County and Region	
Working patterns:	37 Hrs per week (Monday – Thursday 8.30am-17.00pm Friday 8.30am-16.00pm) Opportunity to join the Council's housing out of hours manager standby rota for which a payment is made – flexible working is available and is regulated by the councils policy	
Working conditions:	Combination of office and site works as required by the service	

PERSON SPECIFICATION

Post Title: Electrical Compliance Team Leader	Director/Service/Sector: Repairs and Maintenace	Ref: 4137
Essential	Desirable	Assess
		by
Knowledge and Qualifications		
 Knowledge of relevant building regulations linked to construction industry Experience of managing performance in the team you lead Relevant professional qualification or equivalent work experience, and evidence of continued professional development Recognised electrical qualifications (e.g.) Time Served Electrician with NVQ Levels 2&3 or similar Inspection and Testing City & Guilds 2391 or equivalent NICEIC 18th Edition NICEIC Registered Qualified Supervisor In-depth knowledge of the main theory, procedural and practical issues relating to the service 	 Managing Health and Safety IOSH or equivalent PAT Testing NICEIC Fire Alarms and Emergency Lighting ILM Level Three. 	
Experience		
 Strong record of demonstrable achievement at team leader level in an organisation delivering social housing repairs and maintenance especially in the area of electrical compliance Experience of working as part of an effective management team Experience of managing performance within teams Experience of managing the technical library of the electrical contracting industry Experience of the requirements of NICEIC Experience of supervising staff and their productivity. Experience of managing and leading change Experience of working in a social housing environment Experience of managing budgets effectively 	 Experience of working with partners and stakeholders to internally and externally to the Council Experience of report writing for senior management Experience of industry research linked to the construction industry best practice Experience of developing and maintaing effective partnerships 	
Skills and competencies		-
Leadership SkillsAbility to motivate teams and individuals	 Ability to interpret, analyse and produce relevant management information 	

•	Ability to take ownership of decision making Ability to deliver services in line with Council standards and policies Good level of written,presentation and interpersonal communication skills Ability to work on own initiative or as part of a team Ability to plan and allocate work for yourself and the team that you lead Take responsibility for your own personal development and maintaining your skills to undertake the role Excellent analytical / reasoning and planning skills Good negotiation and communication skills and able to persuade others to adopt an alternative point of view. Able to lead a part of a multi-disciplined team. Ability to prioritise work under pressure and produce effective results on time and within targets Report writing Succession planning and development of others within a team – sourcing external training and managing apprentices.	 Ability to manage risks and make sound judgements whilst not being risk averse 	
Physic	al, mental and emotional demands		
•	Combination of office based working in a seated position and frequent site based visits that will involve walking, stretching, or lifting necessary equipment Ability to access and work at height with suitable training given in safe systems of work Regular exposure to challenging behaviours on site. Managing conflict and occasional difficult conversations with customers. Able to multiskill and multi-task Lengthy periods of concentration and mental attention Understanding and taking action for underperformance and complacency within your team Experience of working in a political environment Frequent contact with public/clients in dispute with the County Council.		
Other			
• • •	Dependable and reliable Keeps good time High standards of honesty and integrity Openess and respect for others		

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	supervision.	

Key to assessment methods; (a) application form, (i) interview, (r) references, (t) ability tests (q) personality questionnaire (g) assessed group work, (p) presentation, (o) others e.g. case studies/visits